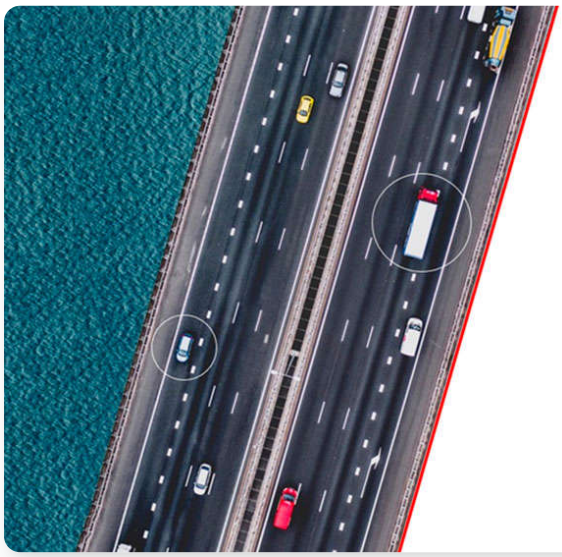



Field Technical Support Specialist (m/f/d) at Bridgestone in Hinnerup near Aarhus

We are looking for a hands-on and customer-focused Field Technical Support Specialist (m/f/d) for Denmark.

This role is ideal for someone with a practical background as a car, truck or agricultural machinery mechanic/technician, workshop technician, or a similar technical trade who enjoys working directly with vehicles, tires, equipment, and customers. You will spend much of your time in the field, inspecting tires, identifying technical and operational causes of tire issues, providing practical guidance, and working closely with customers, workshops, sales colleagues, and our European Technical Team.

Responsibilities:

- Visit customers, fleets, dealers, and workshops throughout Denmark and provide practical support with tire-related questions and concerns.
- Inspect passenger car, truck and bus, agricultural, and other relevant tires directly in the field, including vehicle and operating conditions where appropriate.
- Use practical inspection methods and technical judgement to identify likely causes of irregular wear, damage, service issues, or product concerns.
- Work together with customers, workshops, dealers, and the sales team to recommend realistic, safe, and workable solutions.
- Support tire fitment checks, pressure and application reviews, product evaluations, fleet inspections, and field trials.

BRIDGESTONE
Solutions for your journey

Arbejdsgiver

Bridgestone Denmark

Sigma 1

8382, Hinnerup

Telefon: 87 64 66 64

Besøg hjemmeside

Annonce ID: 25883

Ansøgningsfrist: 03. januar 2027

Indrykket: 24. november 2026

- Assist with tire tests and evaluations in cooperation with the European Technical Team, including measurements, inspections, and follow-up visits.
- Collect relevant field information, product feedback, photographs, measurements, and operating details to support technical follow-up and product improvement.
- Explain technical findings and product recommendations clearly to customers, drivers, workshop personnel, dealers, and sales colleagues.
- Deliver practical product briefings, demonstrations, and basic technical training to customers and business partners.
- Prepare clear and concise visit reports and document inspections using a laptop, tablet, and mobile applications.
- Represent Bridgestone at customer events, trade fairs, exhibitions, and industry meetings when required.

Qualifications & Experience Required

Education, Master, other certification:

- Completed apprenticeship or technical qualification in the automotive, commercial vehicle, agricultural machinery, tire, workshop, or a related technical sector.
- A qualification as a vehicle mechanic, truck technician, agricultural machinery mechanic, tire technician, service technician, automotive technician, or comparable practical trade is preferred.
- A master technician qualification is welcome but not essential.
- Basic working knowledge of Microsoft Outlook, Excel, and PowerPoint.
- Experience with SAP or similar systems is an advantage but not required.
- Valid driving license and willingness to travel regularly throughout Denmark.

Experience (years):

- Practical experience as a vehicle mechanic, workshop technician, service technician, tire fitter, fleet technician, or in a similar hands-on technical role.
- Experience working on passenger cars, trucks, buses, agricultural machinery, or commercial vehicles is highly relevant.
- Experience with tires is beneficial but not essential; product-specific training will be provided.
- Initial experience in customer service, field service, roadside support, technical sales support, or another customer-facing role is an advantage.
- Ability to inspect technical issues systematically and recommend practical solutions based on real operating conditions.

Technical Skills:

- Sound practical understanding of vehicles, workshop processes, tools, and safe working practices.

- Confidence carrying out visual inspections, taking measurements, recording tire and vehicle information, and documenting findings with photographs.
- Ability to understand how vehicle setup, tire pressure, load, road conditions, maintenance, and driving operation can influence tire performance.
- Confident use of laptops, tablets, smartphones, and mobile applications for daily field documentation.

Language Skills:

- Fluent Danish and good English language skills, both written and spoken.
- German language skills are welcome but not required.

Soft / Behavioral Skills:

- Practical, hands-on approach and willingness to inspect issues directly on vehicles and tires.
- Strong customer service mindset and confidence communicating with drivers, mechanics, workshop managers, dealers, and fleet customers.
- Curious and willing to learn about tire technology, applications, products, and digital field tools.
- Self-organized and able to plan customer visits and work independently across Denmark.
- Flexible and willing to travel regularly, including occasional overnight stays and weekend assignments.
- Positive, reliable, safety-conscious, and solution-oriented team player.

What we offer

At Bridgestone, what really matter is to foster co-creation opportunities and empowering you to be creative and curious to make mobility safer, more efficient, and more sustainable for future generations. Whatever role you fill, when you represent Bridgestone, you are a valued teammate, and part of our larger mission to “Serve Society with Superior Quality”, for that, we offer you more than just a competitive payment; we will provide you:

- A supportive and engaging onboarding experience to ensure a smooth transition into our team.
- The opportunity to develop and grow, through training and regular mentorship.
- Corporate Social Responsibility activities.
- A truly global, dynamic and challenging work environment.
- Agility and work/life effectiveness and your long-term well-being.
- A diverse and inclusive team.

We are committed to create an even more inclusive culture that advances equity, embraces individuality, and helps our increasingly diverse teammates, customers, and communities thrive, by providing equal opportunities in employment. This means that all job applicants and members of staff will receive equal treatment and that we will not discriminate on grounds of gender, marital status, race, ethnicity, color, nationality, national origin, disability, sexual orientation, religion or age.

We are looking forward to hearing from you!

About us

Bridgestone Americas, Inc. (BSAM), headquartered in Nashville, Tennessee, and Bridgestone Europe, Middle East and Africa (BSEMEA), headquartered in Brussels, Belgium, operate collectively as a "Bridgestone West" strategic region. This region services the strategic business needs of teams across the Americas, Europe, Middle East and Africa. BSAM and BSEMEA are subsidiaries of Bridgestone Corporation, globally headquartered in Japan. Bridgestone and its subsidiaries develop, manufacture and market a wide range of Bridgestone, Firestone and associate brand products and solutions to address the needs of a broad range of customers and industries.